

Terms and Conditions

EFFECTIVE 24 MAY 2007

1. All connections are subject to credit approval, identity verification maybe required.

2. A direct debit authority is compulsory to a credit card or bank account. If you chose not to have direct debit you will be charged a monthly fee of \$2.97. You may pay by cheque or EFT or credit card on the internet or BPAY up until the due date, however if you have not paid, then the direct debit will be applied.

3. You will not receive a paper bill, instead you will receive a PDF of the bill sent to your nominated email account. Paper bills will incur a \$1.98 monthly fee.

4. Unless otherwise stated as 1 second increments (such as the VIP plan) all calls charged in 30 second increments, except for international calls which are charged in 60 second increments. International calls have a 45c flagfall, otherwise the advertised flagfall will apply (the VIP series has no flagfall).

5. THE COUNTRIES LISTED IN THIS POINT ARE NOT PART OF THE INCLUDED CAP PLAN CALL CHARGES. For the avoidance of doubt the Slimtel Standard Form of Agreement Addendum on pricing is the final binding pricing guide. Countries excluded from standard IDD rate are charged at 50c/30 seconds. These include the following: Japan - Mobile, Philippines - Mobile, Angola, Antigua & Barbuda, Azerbaijan, Barbados, Belize, Bosnia Herzegovina, Burkina Faso, Central African Republic, Chile - Mobile, Grenada, Kazakhstan, Laos, Macedonia, Malawi, Moldova - Mobile, Nicaragua, Rwanda - Mobile, Tajikistan, Turkmenistan, Belgium - Mobile, Czech Republic - Mobile, Denmark - Mobile, Ireland (Republic) - Mobile, Italy - Mobile, Lithuania - Mobile, South Africa - Mobile, Sweden - Mobile, Turkey - Mobile, United Kingdom - Mobile, Lebanon - Mobile, Andorra - Mobile, Bhutan, Cayman Islands - Mobile, Cyprus North (Turkish Occupied) - Mobile, Guiana (French), Kenya, Liberia, Montserrat, Namibia - Mobile, Netherlands Antilles - Mobile, Panama - Mobile, Paraguay - Mobile, Seychelles, St Kitts & Nevis, St Pierre & Miquelon, St Vincent & Bequia, Turks & Caicos Islands, Uruguay - Mobile, Yemen, Egypt, Jordan - Mobile, Morocco, Oman, Saudi Arabia, United Arab Emirates, Albania - Mobile, Bulgaria - Mobile, Croatia - Mobile, Germany - Mobile, Iceland - Mobile, Latvia - Mobile, Malta - Mobile, Netherlands - Mobile, Norway - Mobile, Spain - Mobile, Armenia - Mobile, Bahrain, Gambia, Ivory Coast, Jamaica - Mobile, Slovak Republic - Mobile, St Lucia, Togo, Venezuela - Mobile, Angola - Mobile, Belarus, Dominica - Mobile, French Polynesia, Kosovo - Mobile, Madagascar, Mauritius, Nigeria - Mobile, Senegal, Tunisia, Belize - Mobile, Cambodia, Cameroon, Cape Verde, Chad, Equatorial Guinea, Fiji, Haiti - Mobile, Grenada - Mobile, Guadeloupe (French) - Mobile, Maldives Republic, Sudan, Tonga, Bosnia Herzegovina - Mobile,

Estonia - Mobile, Hungary - Mobile, Luxembourg - Mobile, Poland - Mobile, Portugal - Mobile, Romania - Mobile, Serbia - Mobile, Slovenia - Mobile, Switzerland - Mobile, Mali, Surinam, Tanzania, New Zealand - Mobile, Guiana (French) - Mobile, Iraq, Martinique - Mobile, Mauritania, Montserrat - Mobile, Qatar, Vietnam, Cape Verde - Mobile, Guyana, Honduras, Austria - Mobile, Greece - Mobile, Macedonia - Mobile, Congo - Mobile, Kenya - Mobile, Micronesia, Morocco - Mobile, Nepal, New Caledonia, Samoa (Western), Zaire, Nicaragua - Mobile, Reunion - Mobile, Sierra Leone, Djibouti, Comoros, Eritrea, Gibraltar - Mobile, Mayotte, Syria, Afghanistan, Ethiopia, Marshall Islands, Myanmar, Niger - Mobile, Qatar - Mobile.

6. THE COUNTRIES LISTED IN THIS POINT ARE NOT PART OF THE INCLUDED CAP PLAN CALL CHARGES.

For the avoidance of doubt the Slimtel Standard Form of Agreement Addendum on pricing is the final binding pricing guide. Countries excluded from standard IDD rate are charged at 20% premium to standard IDD rate that is applied. These start at \$1 per 30 seconds. These include the following:

Ascension Island, Vanuatu, Christmas Island, Cocos Island, Cook Islands, Korea (Nth), Kiribati, Norfolk Island, Somalia, Cuba, Falkland Islands, Greenland, Guantanamo Bay, Guinea Bissau, Nauru, Niue Island, Papua New Guinea, Palau, Solomon Islands, St Helena, Tuvalu, Tokelau, Mozambique - Mobile, Sao Tome & Principe, Diego Garcia, East Timor, Wallis and Futuna Islands, GLOBAL SAT, EMSAT, Inmarsat B Land, Inmarsat B Maritime, Inmarsat M Land, Inmarsat M Maritime, Inmarsat Mini M, Iridium, Inmarsat - Atlantic East A, Inmarsat - Pacific A, Inmarsat A Maritime, Inmarsat Aero, Inmarsat HSD, Inmarsat B HSD

7. Voicemail deposit is 22c/30 seconds and local standard call rate for retrieval.

8. Minimum charges for each plan are as follows Super Slim \$49 Cap is \$49 includes \$250 of any call types in a month. EXCLUDED calls include National & International Roaming, 3G, Premium rate 19XX services, Premium Text Services and SMS Vodafone supplied content services such as Hotmail alerts, Ringtones etc etc. For each call type charge and inclusion/exclusion is in the Standard Form of Agreement. If you spend below this amount you will be charged \$49 and if you spend above \$250 you will be charged the relevant rate less the appropriate discount of 50% on the selected call types. Unused calls do not carry over to the following month and cannot be spread across multiple numbers on the same account. There is no contract for this plan. Slimtel may increase or decrease the amount of included calls at its discretion without notice.

9. Minimum charges for each plan are as follows Super Slim \$79 Cap is \$79 includes \$520 of any call types in a month. EXCLUDED calls include National & International Roaming, 3G, Premium rate 19XX services, Premium Text Services and SMS Vodafone supplied content services such as Hotmail alerts, Ringtones etc. etc. For each call type charge and inclusion/exclusion is in the Standard Form of Agreement. If you spend below this amount you will be charged \$79 and if you spend above \$520 you will be charged the relevant rate less the appropriate discount of 50% on the selected call types. Unused calls do not carry over to the following month and cannot be spread across multiple numbers on the same account. There is no contract for this plan. Slimtel may increase or decrease the amount of included calls at its discretion without notice.

10. Minimum charges for each plan are as follows Super Slim \$149 Cap is \$149 includes \$1200 of any call types in a month. EXCLUDED calls include National & International Roaming, 3G, Premium rate 19XX services, Premium Text Services and SMS Vodafone supplied content services such as Hotmail alerts, Ringtones etc. etc. For each call type charge and inclusion/exclusion is in the Standard Form of Agreement. If you spend below this amount you will be charged \$149 and if you spend above \$1200 you will be charged the relevant rate less the appropriate discount of 50% on the selected call types. Unused calls do not carry over to the following month and cannot be spread across multiple numbers on the same account. There is no contract for this plan. Slimtel may increase or decrease the amount of included calls at its discretion without notice.

11. Minimum charges for each plan are as follows Slimtel Global Promo \$9.90 includes \$9.90 of any call types in a month. EXCLUDED calls include Premium rate 19XX services, Premium Text Services and SMS Vodafone supplied content services such as Hotmail alerts, Ringtones etc. etc. For each call type charge and inclusion/exclusion is in the Standard Form of Agreement. If you spend below this amount you will be charged \$9.90 and if you spend above \$9.90 you will be charged the relevant rate. Unused calls do not carry over to the following month and cannot be spread across multiple numbers on the same account.

12. Total Minimum Cost for 0 month contracts are as follows: Super Slim \$49 Cap: \$49; Super Slim \$79 Cap: \$79; Super Slim \$149 Cap: \$149; Global Promo \$9.90.

13. Total Minimum Cost for 12 month contracts are as follows: Super Slim \$49 Cap: \$588; Super Slim \$79 Cap: \$948; Super Slim \$149 Cap: \$1788; Global Promo \$118.80.

14. Total Minimum Cost for 24 month contracts are as follows: Super Slim \$49 Cap: \$1176; Super Slim \$79 Cap: \$1896; Super Slim \$149 Cap: \$3576; Global Promo \$237.60.

15. All connections are on the Vodafone GSM Network.

16. If you cancel your plan at any stages you will be required to pay the outstanding Total Minimum Cost, less spend usage to date, plus an early termination fee of \$200 as well as payment of outstanding debts.

17. Prices quoted are GST inclusive on your tax invoice. Calls charges will be calculated excluding GST. GST will be calculated on the total amount of taxable supplies during the billing period and shown as a separate entry.

18. Slimtel reserves the right to change prices including call rates and monthly access fees at any time.

19. Slimtel may send promotional material to you from time to time.

20. Late payment may incur a penalty as well as suspension of services until the overdue amount in question is paid.

21. Mobile to Mobile calls with the account at the promotional rate is capped at 1000 minutes per line.

22. Available to new and existing Slimtel credit approved customers only. The minimum monthly spend is invoiced one month in advance and includes the stated amount of included calls. Monthly included calls do not carry forward to the following month and cannot be redeemed even at account closure.

23. MMS is charged at \$1.65 per message sent within Australia per recipient, whether or not the message is successfully delivered. International MMS is charged at \$1.65 per message sent whether or not the message is successfully delivered.

24. SMS is charged at 25c per message sent (whether or not the message is successfully delivered) to customers on the Australian mobile digital, CDMA or other participating domestic networks, or to mobile phones connected on these networks roaming overseas where available. Each message contains a maximum of 160 characters. International SMS is charged at 25c per message sent (whether or not the message is successfully delivered) to customers connected to the GSM network of a participating overseas mobile carrier. Each message contains a maximum of 160 characters.

25. Calls to Vodafone 123 charged \$3.85 per minute with \$3.85 flagfall. Calls to 1223 (directory assistance) charged \$3.85 per minute with \$3.85 flagfall. Calls to 1800 free call numbers charged at 38.5c per minute surcharge. Calls to 1900 premium rate service and roaming charged at 40% above standard advertised price. Paging charged at \$1.30 per message delivered plus diversion charges.

26. GRPS charged at minimum session set up cost of 11c and 3.3c per kilobyte thereafter.